

Graduating Student Survey

A Special Report on Del Mar College Graduates: Spring Semester 2017

Each semester, the Office of Strategic Planning and Institutional Research, in coordination with the Registrar’s Office, administers the Graduate Student Survey to all students that have applied to graduate in that term. The survey is offered both in paper and in an online format. Starting in this academic year, the survey was adjusted from its previous form in order to collect additional information regarding student experiences with online courses from those students who took the online survey and indicated that they had participated in an internet course.

Summary of Findings

- ❖ An overwhelming majority of students rated all services, resources, and facilities positively. Even the least highly rated of services, Job Placement, was still rated nearly 90 percent positively.
- ❖ Over 99 percent of students polled had a positive opinion of their experience in Writing and Reading skills. Likewise, over 97 percent of students said Del Mar College had prepared them well in math and computer skills. The lowest rated skill area of instruction was, again, Job Search skills, which still rated over 92 percent positive.
- ❖ Nearly all the graduating students who responded (99%) rated the overall quality of instruction as very good or good. Graduating students rated the following items as very good or good:

Item	Transfer Graduates
Quality of instruction	97.7%
Grading/Testing	96.4%
Instructor interest	97.0%
Content of courses	98.1%
Lab equipment and resources	95.5%
Class size	99.1%

- ❖ A majority of those surveyed rated other skill areas as very good or good: teamwork skills (98%), meeting the public (95%), supervisory skills (96%), and specific program skills (99%).
- ❖ Ninety-seven percent of the graduating students said that the variety of courses was very good or good; 92 percent said the availability of courses when needed was very good or good.
- ❖ Ninety-four percent of the graduating students said they would definitely or probably choose Del Mar College if they were to start college over.
- ❖ Ninety-five percent of the graduating students surveyed would recommend Del Mar College to a friend.

- ❖ Graduating students rated the following services as very good or good:

Service or Area	Of those using the service, percent rating <i>Very Good</i> or <i>Good</i>
Counseling services	95.6%
Course advisement	93.1%
Availability of advisor	94.7%
Web registration	96.0%
Regular registration	96.6%
Job placement services	89.5%
Financial aid services	90.4%
Billing/payment process	95.1%
Math lab (facilities, resources, and hours)	99.0%
English lab (facilities, resources, and hours)	99.2%
Reading lab (facilities, resources, and hours)	99.4%
Library (facilities, resources, and hours)	99.1%
Student Technology Center (in the library)	99.0%
Tutoring	95.5%

- ❖ Fifty-nine percent of the employed graduates said that their Del Mar College studies helped them obtain a job, increase job performance, or advance in their job.
- ❖ The majority of graduating students (64%) were employed at the time they completed the survey. Of those surveyed, 34.0 percent were employed full-time and 29.8 percent part-time.
- ❖ Forty percent of the graduating students said that their current job (before graduation) was either directly or closely related to the program they had taken at Del Mar College.
- ❖ Of the 468 that responded to the question, 180 respondents report that they plan to transfer to a four-year institution, 135 were not intending to transfer and a final 117 were undecided.
- ❖ Students that enrolled in online courses were overwhelmingly satisfied with support services, with tutoring scoring the lowest level of positivity at 96 percent.
- ❖ Satisfaction with online course support as a whole were similarly high, with the lowest score in Financial Aid, which students rated with over 90 percent satisfaction

For additional information please see our website <http://www.delmar.edu/spir/> or call the Office of Strategic Planning & Institutional Research at (361) 698-1207.

		Count	Table %
1) If you are planning to transfer after graduation, which institution will you attend?	Texas A & M - Corpus Christi	129	27.6%
	Texas A & M - Kingsville	15	3.2%
	Texas A & M - Collegestation	1	0.2%
	University of Incarnate Word at DMC	13	2.8%
	University of Texas - Austin	5	1.1%
	University of Texas - San Antonio	9	1.9%
	Texas State University - San Marcos	4	0.9%
	Another Community College	4	0.9%
	Undecided	117	25.0%
	Not Planning to Transfer	135	28.8%
	Other	36	7.7%
9) If you could start college over, would you choose to attend Del Mar College?	Yes	441	94.4%
	No	26	5.6%
14) Would you recommend Del Mar College to a friend?	Yes	454	96.4%
	No	17	3.6%
13) Did you achieve your educational objective?	Yes	444	94.5%
	No	26	5.5%

		Count	Table %
5) What is your current employment status?	Employed full-time 36hours	161	34.0%
	Employed part-time 35 hours or less	141	29.8%
	Unemployed seeking employment	135	28.5%
	Not seeking employment	36	7.6%
7) If you are currently employed, is your job related to the program you have completed at Del Mar College?	Yes	150	39.9%
	No	226	60.1%
8) If you are currently employed and your occupational area is NOT related to the courses you have completed at Del Mar College, please check the reason which most applies. If occupational area is related to courses completed, skip this question	Transferred to a four year college	48	19.9%
	Not sufficiently qualified for a job in my field of college preparation	28	11.6%
	Preferred to work in another field	31	12.9%
	Found better paying job in another field	4	1.7%
	Could not find a job in field of preparation	24	10.0%
	Worked previously in field of preparation but changed	12	5.0%
	Other	94	39.0%

	Count	Column %
If you are currently employed, please check below if the course(s) you took at Del Mar College helped you in your occupational area in any of the following ways:	Helped obtain a job	74 19.1
	Helped performance on present job	87 22.5
	Helped advance on present job	67 17.3
	None of the above	207 53.5
	Other	18 4.7
Total	387	100.0

How would you rate your educational experience at Del Mar College in preparing you in the following areas?														
	VERY GOOD		GOOD		POOR		VERY POOR		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Writing skills	227	48.3%	209	44.5%	3	0.6%	1	0.2%	440	100.0%	436	99.1%	4	0.9%
Reading skills	235	50.2%	197	42.1%	1	0.2%	0	0.0%	433	100.0%	432	99.8%	1	0.2%
Mathematical skills	222	47.4%	202	43.2%	9	1.9%	0	0.0%	433	100.0%	424	97.9%	9	2.1%
Computer skills	224	47.8%	207	44.1%	4	0.9%	3	0.6%	438	100.0%	431	98.4%	7	1.6%
Research skills	234	49.9%	205	43.7%	5	1.1%	2	0.4%	446	100.0%	439	98.4%	7	1.6%
Oral Communication Skills	255	54.4%	199	42.4%	2	0.4%	0	0.0%	456	100.0%	454	99.6%	2	0.4%
Visual Communication Skills	247	52.7%	197	42.0%	1	0.2%	0	0.0%	445	100.0%	444	99.8%	1	0.2%
Listening skills	273	58.1%	180	38.3%	3	0.6%	1	0.2%	457	100.0%	453	99.1%	4	0.9%
Use of Technology	244	51.9%	201	42.8%	4	0.9%	2	0.4%	451	100.0%	445	98.7%	6	1.3%
Specific program skills	264	56.3%	179	38.2%	3	0.6%	1	0.2%	447	100.0%	443	99.1%	4	0.9%
Critical thinking/ Problem solving	269	57.6%	186	39.8%	5	1.1%	0	0.0%	460	100.0%	455	98.9%	5	1.1%
Job search skills	179	38.2%	208	44.3%	23	4.9%	7	1.5%	417	100.0%	387	92.8%	30	7.2%
Meeting the public	196	42.2%	187	40.2%	19	4.1%	2	0.4%	404	100.0%	383	94.8%	21	5.2%
Supervisory skills	196	42.3%	185	40.0%	15	3.2%	1	0.2%	397	100.0%	381	96.0%	16	4.0%
Quality of instruction in all courses	251	53.6%	199	42.5%	9	1.9%	1	0.2%	460	100.0%	450	97.8%	10	2.2%
Social Responsibility	244	52.1%	187	40.0%	6	1.3%	1	0.2%	438	100.0%	431	98.4%	7	1.6%
Personal Responsibility	281	59.9%	173	36.9%	3	0.6%	1	0.2%	458	100.0%	454	99.1%	4	0.9%
Team Work	264	56.3%	183	39.0%	11	2.3%	0	0.0%	458	100.0%	447	97.6%	11	2.4%

Please rate each of the following items according to how well they fulfilled your individual needs?														
	Very Good		Good		Poor		Very Poor		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Quality of instruction in all courses	254	54.0%	205	43.6%	9	1.9%	2	0.4%	470	100.0%	459	97.7%	11	2.3%
Variety of courses offered	245	52.7%	202	43.4%	15	3.2%	0	0.0%	462	100.0%	447	96.8%	15	3.2%
Availability of courses when needed	234	50.0%	192	41.0%	32	6.8%	0	0.0%	462	100.0%	426	92.2%	32	6.9%
Counseling services	225	47.9%	168	35.7%	13	2.8%	5	1.1%	411	100.0%	393	95.6%	18	4.4%
Course advisement	247	53.2%	172	37.1%	26	5.6%	5	1.1%	450	100.0%	419	93.1%	31	6.9%
Availability of your adviser	256	54.7%	175	37.4%	18	3.8%	0	0.0%	455	100.0%	431	94.7%	18	4.0%
Web registration	267	57.2%	163	34.9%	12	2.6%	0	0.0%	448	100.0%	430	96.0%	12	2.7%
Regular registration process	235	50.2%	185	39.5%	12	2.6%	3	0.6%	435	100.0%	420	96.6%	15	3.4%
Job placement services	130	27.9%	161	34.5%	30	6.4%	4	0.9%	325	100.0%	291	89.5%	34	10.5%
Financial aid services	207	44.4%	160	34.3%	23	4.9%	16	3.4%	406	100.0%	367	90.4%	39	9.6%
Billing and payment procedures	211	45.3%	195	41.8%	15	3.2%	0	0.0%	427	100.0%	406	95.1%	15	3.5%
Math lab facilities, resources, and hours	228	49.1%	157	33.8%	3	0.6%	1	0.2%	389	100.0%	385	99.0%	4	1.0%
English learning lab facilities, resources, and hours	218	46.6%	157	33.5%	2	0.4%	1	0.2%	378	100.0%	375	99.2%	3	0.8%
Reading lab facilities, resources, and hours	205	43.9%	143	30.6%	1	0.2%	1	0.2%	350	100.0%	348	99.4%	2	0.6%
Library facilities, resources, and hours	279	59.6%	168	35.9%	3	0.6%	1	0.2%	451	100.0%	447	99.1%	4	0.9%
Online Library Resources	236	51.3%	176	38.3%	1	0.2%	1	0.2%	414	100.0%	412	99.5%	2	0.5%
Student Technology Center in the library	231	49.4%	173	37.0%	4	0.9%	0	0.0%	408	100.0%	404	99.0%	4	1.0%
Tutors	194	42.3%	149	32.5%	16	3.5%	0	0.0%	359	100.0%	343	95.5%	16	4.5%
Overall impression of the quality of education at DMC	275	59.7%	179	38.8%	2	0.4%	0	0.0%	458	100.0%	454	99.1%	2	0.4%

Please rate each of the following items according to how well these centers fulfilled your individual needs.														
	Very Good		Good		Poor		Very Poor		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Math Learning Center	210	45.0%	106	22.7%	7	1.5%	0	0.0%	323	100.0%	316	97.8%	7	2.2%
Stone Writing Center	228	48.9%	133	28.5%	5	1.1%	0	0.0%	366	100.0%	361	98.6%	5	1.4%
Reading lab	140	30.1%	99	21.3%	1	0.2%	0	0.0%	240	100.0%	239	99.6%	1	0.4%
Student Success Center	206	44.3%	119	25.6%	6	1.3%	2	0.4%	333	100.0%	325	97.6%	8	2.4%
Speech Communication Center	168	35.9%	103	22.0%	1	0.2%	0	0.0%	272	100.0%	271	99.6%	1	0.4%
Nursing Success Center	86	18.4%	72	15.4%	2	0.4%	0	0.0%	160	100.0%	158	98.8%	2	1.3%
Foreign Language Center	92	19.7%	61	13.1%	2	0.4%	0	0.0%	155	100.0%	153	98.7%	2	1.3%
ESOL Center	74	16.0%	62	13.4%	1	0.2%	0	0.0%	137	100.0%	136	99.3%	1	0.7%

Indicate your level of satisfaction with technology services:														
	VERY GOOD		GOOD		POOR		VERY POOR		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Canvas	317	67.6%	141	30.1%	5	1.1%	0	0.0%	464	100.0%	458	98.7%	5	1.1%
Help Desk Technical Support	226	48.4%	154	33.0%	11	2.4%	0	0.0%	394	100.0%	380	96.4%	11	2.8%
Classroom Technology	228	48.6%	197	42.0%	15	3.2%	0	0.0%	442	100.0%	425	96.2%	15	3.4%
Course-embedded technology to support student learning.	226	48.3%	185	39.5%	15	3.2%	1	0.2%	427	100.0%	411	96.3%	16	3.7%

Please rate each of the following items for courses in your major field of study according to how well they fulfilled your individual needs?														
	VERY GOOD		GOOD		POOR		VERY POOR		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Quality of Instruction	299	63.3%	158	33.5%	10	2.1%	4	0.8%	471	100.0%	457	97.0%	14	3.0%
Grading/Testing	277	59.2%	173	37.0%	13	2.8%	0	0.0%	467	100.0%	450	96.4%	13	2.8%
Instructor Interest	304	64.8%	150	32.0%	12	2.6%	0	0.0%	468	100.0%	454	97.0%	12	2.6%
Content of Course(s)	294	62.3%	168	35.6%	8	1.7%	1	0.2%	471	100.0%	462	98.1%	9	1.9%
Laboratory Equipment & Resources	255	54.0%	168	35.6%	18	3.8%	2	0.4%	443	100.0%	423	95.5%	20	4.5%
Class size	297	63.2%	163	34.7%	3	0.6%	0	0.0%	464	100.0%	460	99.1%	3	0.6%

		Count	Table %
15) Did you enroll in online courses at Del Mar College for your degree?	Yes	311	65.6%
	No	163	34.4%

Indicate your level of satisfaction with regard to online courses:														
	VERY GOOD		GOOD		POOR		VERY POOR		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Level of preparation for taking an online course	159	51.8%	119	38.8%	15	4.9%	0	0.0%	296	100.0%	278	93.9%	15	5.1%
Information provided to you regarding the online course(s) prior to your enrollment.	155	50.3%	114	37.0%	24	7.8%	0	0.0%	296	100.0%	269	90.9%	24	8.1%
Level of Faculty-to-Student interaction in the online course.	163	53.3%	117	38.2%	12	3.9%	0	0.0%	296	100.0%	280	94.6%	12	4.1%
Level of Student-to-Student interaction in the online course.	149	48.7%	119	38.9%	17	5.6%	7	2.3%	292	100.0%	268	91.8%	24	8.2%
Information provided to you on how to access Student Support Services.	148	48.5%	128	42.0%	8	2.6%	0	0.0%	291	100.0%	276	94.8%	8	2.7%

Indicate your level of satisfaction with the Supports Services designed to promote academic learning for online students.														
	VERY GOOD		GOOD		POOR		VERY POOR		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Canvas	211	68.7%	90	29.3%	0	0.0%	0	0.0%	302	100.0%	301	99.7%	0	0.0%
Canvas Support	164	53.6%	94	30.7%	5	1.6%	0	0.0%	264	100.0%	258	97.7%	5	1.9%
DMC Help Desk Support	157	51.5%	90	29.5%	3	1.0%	0	0.0%	252	100.0%	247	98.0%	3	1.2%
Library Online Resources & Support	171	56.3%	94	30.9%	0	0.0%	1	0.3%	266	100.0%	265	99.6%	1	0.4%
Student Accessibility and Resources	167	54.8%	88	28.9%	2	0.7%	0	0.0%	258	100.0%	255	98.8%	2	0.8%
Tutoring	130	42.8%	82	27.0%	7	2.3%	0	0.0%	220	100.0%	212	96.4%	7	3.2%

Indicate your level of satisfaction with regard to online courses:														
	VERY GOOD		GOOD		POOR		VERY POOR		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Admissions Counseling	139	45.4%	99	32.4%	6	2.0%	3	1.0%	247	100.0%	238	96.4%	9	3.6%
Academic Advising	149	48.9%	104	34.1%	9	3.0%	0	0.0%	264	100.0%	253	95.8%	9	3.4%
Career Services	106	34.9%	88	28.9%	7	2.3%	0	0.0%	202	100.0%	194	96.0%	7	3.5%
Financial Aid	130	42.2%	91	29.5%	13	4.2%	9	2.9%	243	100.0%	221	90.9%	22	9.1%
Registrar's Office	148	48.4%	118	38.6%	5	1.6%	7	2.3%	278	100.0%	266	95.7%	12	4.3%
DMC Business Services	114	37.6%	99	32.7%	6	2.0%	0	0.0%	223	100.0%	213	95.5%	6	2.7%
Transition Center (Counseling, Disability Services, Retention Services)	85	27.9%	59	19.3%	0	0.0%	0	0.0%	145	100.0%	144	99.3%	0	0.0%
Veteran's Resource Center	81	26.5%	50	16.3%	1	0.3%	2	0.7%	134	100.0%	131	97.8%	3	2.2%
Testing Center	113	37.0%	96	31.5%	5	1.6%	2	0.7%	216	100.0%	209	96.8%	7	3.2%