DEL MAR COLLEGE

Graduating Student Survey

A Special Report on Del Mar College Graduates: Fall Semester, 2016

Each semester, the Office of Strategic Planning and Institutional Research, in coordination with the Registrar's Office, administers the Graduate Student Survey to all students that have applied to graduate in that term. The survey is offered both in paper and in an online format. Starting in this academic year, the survey was adjusted from its previous form in order to collect additional information regarding student experiences with online courses from those students who took the online survey and indicated that they had participated in an internet course.

Summary of Findings

❖ An overwhelming majority of students rated all services, resources, and facilities positively. Even the least highly rated of services, Job Placement, was still rated over 85 percent positively.

❖ One-hundred percent of students polled had a positive opinion of their experience in Writing and Reading skills. Likewise, over 96 percent of students said Del Mar College had prepared them well in math and computer skills. The lowest rated skill area of instruction was, again, Job Search skills, which still rated over 90 percent positive.

❖ Nearly all the graduating students who responded (97%) rated the overall quality of instruction as very good or good. Graduating students rated the following items as very good or good:

Item	Transfer Graduates
Quality of instruction	97.3%
Grading/Testing	96.0%
Instructor interest	96.7%
Content of courses	98.7%
Lab equipment and resources	97.1%
Class size	99.3%

❖ A majority of those surveyed rated other skill areas as very good or good: teamwork skills (99%), meeting the public (93%), supervisory skills (95%), and specific program skills (99%).

❖ Ninety-eight percent of the graduating students said that the variety of courses was very good or good; 89 percent said the availability of courses when needed was very good or good.

❖ Ninety-two percent of the graduating students said they would definitely or probably choose Del Mar College if they were to start college over.

❖ Ninety-six percent of the graduating students surveyed would recommend Del Mar College to a friend.

❖ Graduating students rated the following services as very good or good:

Service or Area	Of those using the service, percent rating *Very Good* or *Good*
Counseling services	92.7%
Course advisement	90.5%
Availability of advisor	91.8%
Web registration	94.5%
Regular registration	94.3%
Job placement services	85.3%
Financial aid services	92.7%
Billing/payment process	95.1%
Math lab (facilities, resources, and hours)	95.6%
English lab (facilities, resources, and hours)	99.2%
Reading lab (facilities, resources, and hours)	99.2%
Library (facilities, resources, and hours)	97.9%
Student Technology Center (in the library)	99.3%
Tutoring	96.9%

❖ Sixty-eight percent of the employed graduates said that their Del Mar College studies helped them obtain a job, increase job performance, or advance in their job.

❖ The majority of graduating students (72%) were employed at the time they completed the survey. Of those surveyed, 31 percent were employed full-time and 41 percent part-time.

❖ Forty-one percent of the graduating students said that their current job (before graduation) was either directly or closely related to the program they had taken at Del Mar College.

❖ Of the 142 that responded to the question, 80 respondents report that they plan to transfer to a four-year institution, 32 were not intending to transfer and a final 30 were undecided.

❖ Students that enrolled in online courses were overwhelmingly satisfied with support services, with tutoring scoring the lowest level of positivity at 97%

❖ Satisfaction with online courses as a whole were similarly high, with a lowest score in Advising, which students rated with over 92 percent satisfaction

For additional information please see our website http://www.delmar.edu/spir/ or call the Office of Strategic Planning & Institutional Research at (361) 698-1207.

<u>Graduate Survey Report – FALL 2016</u>

		Count	Table %
1) If you are planning to transfer after graduation, which institution will you attend?	Texas A & M - Corpus Christi	56	37.1%
	Texas A & M - Kingsville	8	5.3%
	University of Incarnate Word at DMC	6	4.0%
	University of Texas - San Antonio	5	3.3%
	Texas State University - San Marcos	1	0.7%
	Texas Tech University	4	2.6%
	Undecided	30	19.9%
	Not Planning to Transfer	32	21.2%
	Other	9	6.0%
9) If you could start college over, would you choose to attend Del Mar College?	Yes	138	92.0%
	No	12	8.0%
14) Would you recommend Del Mar College to a friend?	Yes	145	96.0%
	No	6	4.0%
13) Did you achieve your educational objective?	Yes	146	97.3%
	No	4	2.7%

		Count	Table %
5) What is your current employment status?	Employed full-time 36hours	46	30.7%
	Employed part-time 35 hours or less	62	41.3%
	Unemployed seeking employment	34	22.7%
	Not seeking employment	8	5.3%
7) If you are currently employed, is your job related to the program you have completed at Del Mar College?	Yes	50	41.0%
	No	72	59.0%
8) If you are currently employed and your occupational area is NOT related to the courses you have completed at Del Mar College, please check the reason which most applies. If occupational area is related to courses completed, skip this question	Transferred to a four year college	16	21.1%
	Not sufficiently qualified for a job in my field of college preparation	10	13.2%
	Preferred to work in another field	6	7.9%
	Found better paying job in another field	6	7.9%
	Could not find a job in field of preparation	11	14.5%
	Worked previously in field of preparation but changed	7	9.2%
	Other	20	26.3%

		Count	Column %
If you are currently employed, please check below if the course(s) you took at Del Mar College helped you in your occupational area in any of the following ways:	Helped obtain a job	29	23.0
	Helped performance on present job	30	23.8
	Helped advance on present job	27	21.4
	None of the above	68	54.0
	Other	5	4.0
Total		126	100.0

How would you rate your educational experience at Del Mar College in preparing you in the following areas?																	
	DOES NOT APPLY		VERY GOOD		GOOD		POOR		VERY POOR		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Writing skills	4	2.6%	99	65.1%	49	32.2%					148	100.0%	148	100.00%	0	0.00%
Reading skills	6	3.9%	99	65.1%	47	30.9%					146	100.0%	146	100.00%	0	0.00%
Mathematical skills	7	4.6%	92	60.5%	48	31.6%	4	2.6%	1	0.7%	145	100.0%	140	96.55%	5	3.45%
Computer skills	9	6.0%	91	60.7%	47	31.3%	2	1.3%	1	0.7%	141	100.0%	138	97.87%	3	2.13%
Research skills	7	4.7%	90	60.8%	49	33.1%			2	1.4%	141	100.0%	139	98.58%	2	1.42%
Oral Communication Skills	3	2.0%	98	64.9%	48	31.8%	1	0.7%	1	0.7%	148	100.0%	146	98.65%	2	1.35%
Visual Communication Skills	6	4.0%	96	64.4%	45	30.2%	1	0.7%	1	0.7%	143	100.0%	141	98.60%	2	1.40%
Listening skills	6	4.0%	100	66.2%	44	29.1%			1	0.7%	145	100.0%	144	99.31%	1	0.69%
Use of Technology	4	2.7%	99	66.0%	45	30.0%	2	1.3%			146	100.0%	144	98.63%	2	1.37%
Specific program skills	8	5.3%	98	65.3%	43	28.7%			1	0.7%	142	100.0%	141	99.30%	1	0.70%
Critical thinking/ Problem solving	2	1.3%	102	68.0%	45	30.0%			1	0.7%	148	100.0%	147	99.32%	1	0.68%
Job search skills	14	9.3%	81	54.0%	42	28.0%	7	4.7%	6	4.0%	136	100.0%	123	90.44%	13	9.56%
Meeting the public	15	10.0%	83	55.3%	43	28.7%	8	5.3%	1	0.7%	135	100.0%	126	93.33%	9	6.67%
Supervisory skills	18	12.1%	86	57.7%	39	26.2%	5	3.4%	1	0.7%	131	100.0%	125	95.42%	6	4.58%
Quality of instruction in all courses			92	61.3%	51	34.0%	5	3.3%	2	1.3%	150	100.0%	143	95.33%	7	4.67%
Socal Responsibility	9	6.0%	97	65.1%	38	25.5%	3	2.0%	2	1.3%	140	100.0%	135	96.43%	5	3.57%
Personal Responsibility	9	6.0%	104	69.3%	35	23.3%	2	1.3%			141	100.0%	139	98.58%	2	1.42%
Team Work	5	3.4%	99	66.4%	43	28.9%	2	1.3%			144	100.0%	142	98.61%	2	1.39%

Please rate each of the following items according to how well they fulfilled your individual needs?																	
	Does Not Apply		Very Good		Good		Poor		Very Poor		Total		Positive		Negative		
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	
Quality of instruction in all courses	2	1.3%	91	59.9%	55	36.2%	4	2.6%			150	100.0%	146	97.33%	4	2.67%	
Variety of courses offered	1	0.7%	94	61.8%	55	36.2%	2	1.3%			151	100.0%	149	98.68%	2	1.32%	
Availability of courses when needed			89	58.9%	46	30.5%	14	9.3%	2	1.3%	151	100.0%	135	89.40%	16	10.60%	
Counseling services	14	9.3%	87	57.6%	40	26.5%	7	4.6%	3	2.0%	137	100.0%	127	92.70%	10	7.30%	
Course advisement	3	2.0%	91	60.3%	43	28.5%	11	7.3%	3	2.0%	148	100.0%	134	90.54%	14	9.46%	
Availability of your adviser	3	2.0%	92	61.3%	43	28.7%	10	6.7%	2	1.3%	147	100.0%	135	91.84%	12	8.16%	
Web registration	4	2.7%	93	62.0%	45	30.0%	6	4.0%	2	1.3%	146	100.0%	138	94.52%	8	5.48%	
Regular registration process	8	5.4%	87	58.4%	46	30.9%	5	3.4%	3	2.0%	141	100.0%	133	94.33%	8	5.67%	
Job placement services	32	21.6%	60	40.5%	39	26.4%	8	5.4%	9	6.1%	116	100.0%	99	85.34%	17	14.66%	
Financial aid services	13	8.7%	79	52.7%	48	32.0%	7	4.7%	3	2.0%	137	100.0%	127	92.70%	10	7.30%	
Billing and payment procedures	6	4.0%	79	53.0%	57	38.3%	6	4.0%	1	0.7%	143	100.0%	136	95.10%	7	4.90%	
Math lab facilities, resources, and hours	14	9.4%	87	58.4%	42	28.2%	4	2.7%	2	1.3%	135	100.0%	129	95.56%	6	4.44%	
English learning lab facilities, resources, and hours	23	15.4%	81	54.4%	44	29.5%	1	0.7%			126	100.0%	125	99.21%	1	0.79%	
Reading lab facilities, resources, and hours	30	20.4%	73	49.7%	43	29.3%	1	0.7%			117	100.0%	116	99.15%	1	0.85%	
Library facilities, resources, and hours	5	3.3%	97	64.7%	45	30.0%	2	1.3%	1	0.7%	145	100.0%	142	97.93%	3	2.07%	
Online Library Resources	9	6.1%	92	62.2%	45	30.4%	2	1.4%			139	100.0%	137	98.56%	2	1.44%	
Student Technology Center in the library	14	9.3%	94	62.3%	42	27.8%	1	0.7%			137	100.0%	136	99.27%	1	0.73%	
Tutors	19	12.8%	81	54.4%	45	30.2%	3	2.0%	1	0.7%	130	100.0%	126	96.92%	4	3.08%	
Overall impression of the quality of education at DMC			93	63.3%	50	34.0%	3	2.0%	1	0.7%	147		143	97.28%	4	2.72%	

Please rate each of the following items according to how well these centers fulfilled your individual needs.

	Does Not Apply		Very Good		Good		Poor		Very Poor		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Math Learning Center	25	16.6%	86	57.0%	35	23.2%	5	3.3%	0	0.0%	126	100%	121	96.0%	5	3.97%
Stone Writing Center	22	14.7%	93	62.0%	32	21.3%	3	2.0%	0	0.0%	128	100%	125	97.7%	3	2.34%
Reading lab	60	40.3%	62	41.6%	27	18.1%	0	0.0%	0	0.0%	89	100%	89	100%	0	0.00%
Student Success Center	29	19.6%	83	56.1%	33	22.3%	3	2.0%	0	0.0%	119	100%	116	97.5%	3	2.52%
Speech Communication Center	39	26.2%	74	49.7%	36	24.2%	0	0.0%	0	0.0%	110	100%	110	100%	0	0.00%
Nursing Success Center	77	52.0%	48	32.4%	23	15.5%	0	0.0%	0	0.0%	71	100%	71	100%	0	0.00%
Foreign Language Center	80	53.7%	47	31.5%	22	14.8%	0	0.0%	0	0.0%	69	100%	69	100%	0	0.00%
ESOL Center	87	58.4%	42	28.2%	20	13.4%	0	0.0%	0	0.0%	62	100%	62	100%	0	0.00%

Indicate your level of satisfaction with technology services:

	DOES NOT APPLY		VERY GOOD		GOOD		POOR		VERY POOR		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Canvas	2	1.3%	102	67.5%	46	30.5%	1	0.7%	0	0.0%	149	100.0%	148	99.33%	1	0.67%
Help Desk Technical Support	15	10.1%	83	56.1%	48	32.4%	2	1.4%	0	0.0%	133	100.0%	131	98.50%	2	1.50%
Classroom Technology	9	6.0%	87	58.0%	48	32.0%	5	3.3%	1	0.7%	141	100.0%	135	95.74%	6	4.26%
Course-embedded technology to support student learning.	9	6.1%	90	60.8%	45	30.4%	3	2.0%	1	0.7%	139	100.0%	135	97.12%	4	2.88%

Please rate each of the following items for courses in your major field of study according to how well they fulfilled your individual needs?

	DOES NOT APPLY		VERY GOOD		GOOD		POOR		VERY POOR		Total		Positive		Negative	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Quality of Instruction	0	0.0%	104	68.4%	44	28.9%	4	2.6%	0	0.0%	152	100.0%	148	97.37%	4	2.63%
Grading/Testing	1	0.7%	94	62.3%	50	33.1%	6	4.0%	0	0.0%	150	100.0%	144	96.00%	6	4.00%
Instructor Interest	1	0.7%	98	64.5%	48	31.6%	5	3.3%	0	0.0%	151	100.0%	146	96.69%	5	3.31%
Content of Course(s)	0	0.0%	102	67.5%	47	31.1%	1	0.7%	1	0.7%	151	100.0%	149	98.68%	2	1.32%
Laboratory Equipment & Resources	10	6.7%	94	63.1%	41	27.5%	4	2.7%	0	0.0%	139	100.0%	135	97.12%	4	2.88%
Class size	1	0.7%	98	65.3%	50	33.3%	1	0.7%	0	0.0%	149	100.0%	148	99.33%	1	0.67%