

# Graduating Student Survey

## A Special Report on Del Mar College Graduates: Spring Semester, 2018

Each semester, the Office of Strategic Planning and Institutional Research, in coordination with the Registrar’s Office, administers the Graduate Student Survey to all students that have applied to graduate in that term. The survey is offered both in paper and in an online format. Starting in this academic year, the survey was adjusted from its previous form in order to collect additional information regarding student experiences with online courses from those students who took the online survey and indicated that they had participated in an internet course.

### Summary of Findings

- An overwhelming majority of students rated all services, resources, and facilities positively. Even the least highly rated of services, Job Placement, was still rated nearly 92 percent positively.
- Nearly 99 percent of students polled had a positive opinion of their experience in their preparation with Writing, Reading, and Critical Thinking skills. Likewise, over 99 percent of students said Del Mar College had prepared them well in Listening Skills. The lowest rated skill area of instruction was, again, Job Search skills, which still rated over 92 percent positive.
- Nearly all the graduating students who responded (99%) rated the overall quality of instruction as very good or good. Graduating students rated the following items as very good or good:

Rating of how items met student’s individual needs	Percent rating Very Good or Good
Grading/Testing	97.2%
Instructor interest	98.0%
Lab equipment and resources	98.3%
Class size	98.4%
Quality of instruction	98.8%
Content of courses	99.2%

- A majority of those surveyed rated their experience with instruction in other skill areas as very good or good: teamwork skills (95.5%), meeting the public (94.3%), supervisory skills (95.2%), and specific program skills (98.3%).
- Ninety-eight percent of the graduating students said that the variety of courses was very good or good; 94.3 percent said the availability of courses when needed was very good or good.
- Ninety-four percent of the graduating students said they would definitely or probably choose Del Mar College if they were to start college over.
- Ninety-eight percent of the graduating students surveyed would recommend Del Mar College to a friend.

- Graduating students rated the following services regarding how they met students’ individual needs as very good or good:

Service or Area	Percent rating Very Good or Good
Job placement services	91.9%
Course advisement	93.7%
Financial aid services	93.9%
Availability of courses when needed	94.3%
Counseling services	95.1%
Availability of advisor	95.8%
Web registration	96.0%
Billing/payment process	97.4%
Reading lab (facilities, resources, and hours)	97.9%
Variety of courses offered	98.0%
Tutoring	98.0%
English lab (facilities, resources, and hours)	98.1%
Regular registration	98.3%
Library (facilities, resources, and hours)	98.4%
Online Library Resources	98.7%
Math lab (facilities, resources, and hours)	99.1%
Student Technology Center (in the library)	99.5%

- Forty-nine percent of the employed graduates said that their Del Mar College studies helped them obtain a job, increase job performance, or advance in their job.
- The majority of graduating students (61.9%) were employed at the time they completed the survey. Of those surveyed, 33 percent were employed full-time and 29 percent part-time.
- Thirty-two percent of the graduating students said that their current job (before graduation) was either directly or closely related to the program they had taken at Del Mar College.
- Of the 244 that responded to the question, 125 respondents report that they plan to transfer to a four-year institution, 74 were not intending to transfer and a final 45 were undecided.
- Students that enrolled in online courses were overwhelmingly satisfied with support services, with Canvas and DMC Help Desk support both scoring the lowest level of positivity at 98.2 percent.
- Satisfaction with online courses as a whole were similarly high, with a lowest score in Advising, which students rated with over 91.6 percent satisfaction

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		Count	Table %
1) If you are planning to transfer after graduation, which institution will you attend?	Texas A & M - Corpus Christi	77	31.6%
	Texas A & M - Kingsville	6	2.5%
	Texas A & M – College Station	1	0.4%
	University of Incarnate Word at DMC	1	0.4%
	University of Texas - San Antonio	10	4.1%
	Texas Tech University	1	0.4%
	Undecided	45	18.4%
	Not Planning to Transfer	74	30.3%
	Other	29	11.9%
9) If you could start college over, would you choose to attend Del Mar College?	Yes	236	94.8%
	No	13	5.2%
14) Would you recommend Del Mar College to a friend?	Yes	246	98.0%
	No	5	2.0%
13) Did you achieve your educational objective?	Yes	235	94.0%
	No	15	6.0%
5) What is your current employment status?	Employed full-time 36hours	83	32.9%
	Employed part-time 35 hours or less	73	29.0%
	Unemployed seeking employment	59	23.4%
	Not seeking employment	37	14.7%
7) If you are currently employed, is your job related to the program you have completed at Del Mar College?	Yes	67	32.2%
	No	141	67.8%
8) If you are currently employed and your occupational area is NOT related to the courses you have completed at Del Mar College, please check the reason which most applies. If occupational area is related to courses completed, skip this question	Transferred to a four-year college	27	19.3%
	Not sufficiently qualified for a job in my field of college preparation	16	11.4%
	Preferred to work in another field	15	10.7%
	Found better paying job in another field	5	3.6%
	Could not find a job in field of preparation	13	9.3%
	Worked previously in field of preparation but changed	12	8.6%
	Other	52	37.1%

		Count	Column %
If you are currently employed, please check below if the course(s) you took at Del Mar College helped you in your occupational area in any of the following ways:	Helped obtain a job	41	19.8
	Helped performance on present job	31	15.0
	Helped advance on present job	30	14.5
	None of the above	116	56.0
	Other	12	5.8
Total		207	100.0

How would you rate your educational experience at Del Mar College in preparing you in the following areas?

	DOES NOT APPLY		VERY POOR		POOR		GOOD		VERY GOOD		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Writing skills	5	2.0%	1	0.4%	3	1.2%	107	42.6%	135	53.8%	251	100.0%
Reading skills	9	3.6%			3	1.2%	90	36.1%	147	59.0%	249	100.0%
Mathematical skills	8	3.2%	1	0.4%	4	1.6%	106	42.4%	131	52.4%	250	100.0%
Computer skills	10	4.0%			6	2.4%	97	38.6%	138	55.0%	251	100.0%
Research skills	6	2.4%			4	1.6%	110	44.2%	129	51.8%	249	100.0%
Oral Communication Skills	7	2.8%	1	0.4%	5	2.0%	89	35.5%	149	59.4%	251	100.0%
Visual Communication Skills	9	3.6%			3	1.2%	93	37.2%	145	58.0%	250	100.0%
Listening skills	4	1.6%	1	0.4%	1	0.4%	87	34.9%	156	62.7%	249	100.0%
Use of Technology	7	2.8%			4	1.6%	83	33.3%	155	62.2%	249	100.0%
Specific program skills	12	4.8%			4	1.6%	85	34.1%	148	59.4%	249	100.0%
Critical thinking/ Problem solving	1	0.4%	1	0.4%	2	0.8%	86	34.7%	158	63.7%	248	100.0%
Job search skills	26	10.4%	5	2.0%	12	4.8%	87	34.7%	121	48.2%	251	100.0%
Meeting the public	23	9.2%	3	1.2%	10	4.0%	92	36.7%	123	49.0%	251	100.0%
Supervisory skills	22	8.8%	2	0.8%	9	3.6%	104	41.6%	113	45.2%	250	100.0%
Quality of instruction in all courses	3	1.2%	1	0.4%	4	1.6%	94	37.6%	148	59.2%	250	100.0%
Social Responsibility	7	2.8%			7	2.8%	96	38.2%	141	56.2%	251	100.0%
Personal Responsibility	3	1.2%			5	2.0%	91	36.5%	150	60.2%	249	100.0%
Team Work	3	1.2%	2	0.8%	9	3.6%	94	38.1%	139	56.3%	247	100.0%

Please rate each of the following items according to how well they fulfilled your individual needs?

	Does Not Apply		Very Poor		Poor		Good		Very Good		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Quality of instruction in all courses			2	0.8%	1	0.4%	96	38.2%	152	60.6%	251	100.0%
Variety of courses offered	1	0.4%	1	0.4%	4	1.6%	92	36.7%	153	61.0%	251	100.0%
Availability of courses when needed	2	0.8%	3	1.2%	11	4.4%	109	43.8%	124	49.8%	249	100.0%
Counseling services	28	11.2%	1	0.4%	10	4.0%	86	34.3%	126	50.2%	251	100.0%
Course advisement	10	4.0%	4	1.6%	11	4.4%	82	32.9%	142	57.0%	249	100.0%
Availability of your adviser	12	4.8%	4	1.6%	6	2.4%	78	31.1%	151	60.2%	251	100.0%
Web registration	2	0.8%	1	0.4%	9	3.6%	79	31.6%	159	63.6%	250	100.0%
Regular registration process	12	4.8%	2	0.8%	2	0.8%	84	33.6%	150	60.0%	250	100.0%
Job placement services	78	31.2%	5	2.0%	9	3.6%	72	28.8%	86	34.4%	250	100.0%
Financial aid services	36	14.5%	7	2.8%	6	2.4%	73	29.3%	127	51.0%	249	100.0%
Billing and payment procedures	16	6.4%	2	0.8%	4	1.6%	91	36.5%	136	54.6%	249	100.0%
Math lab facilities, resources, and hours	32	12.8%	2	0.8%			81	32.4%	135	54.0%	250	100.0%
English learning lab facilities, resources, and hours	42	16.9%	2	0.8%	2	0.8%	72	28.9%	131	52.6%	249	100.0%
Reading lab facilities, resources, and hours	55	22.2%	2	0.8%	2	0.8%	73	29.4%	116	46.8%	248	100.0%
Library facilities, resources, and hours	7	2.8%	2	0.8%	2	0.8%	74	29.5%	166	66.1%	251	100.0%
Online Library Resources	18	7.2%	1	0.4%	2	0.8%	75	29.9%	155	61.8%	251	100.0%
Student Technology Center in the library	29	11.7%	1	0.4%			70	28.2%	148	59.7%	248	100.0%
Tutors	52	20.9%	2	0.8%	2	0.8%	75	30.1%	118	47.4%	249	100.0%
Overall impression of the quality of education at DMC			1	0.4%	1	0.4%	87	35.1%	159	64.1%	248	100.0%

Please rate each of the following items according to how well these centers fulfilled your individual needs.

	Does Not Apply		Very Poor		Poor		Good		Very Good		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Math Learning Center	59	23.6%	2	0.8%	4	1.6%	61	24.4%	124	49.6%	250	100.0%
Stone Writing Center	31	12.4%	2	0.8%	3	1.2%	66	26.3%	149	59.4%	251	100.0%
Reading lab	105	42.0%	1	0.4%	1	0.4%	57	22.8%	86	34.4%	250	100.0%
Student Success Center	56	22.3%	1	0.4%	2	0.8%	56	22.3%	136	54.2%	251	100.0%
Speech Communication Center	85	34.3%	1	0.4%	2	0.8%	55	22.2%	105	42.3%	248	100.0%
Nursing Success Center	145	58.5%	3	1.2%	1	0.4%	47	19.0%	52	21.0%	248	100.0%
Foreign Language Center	132	53.0%	1	0.4%			50	20.1%	66	26.5%	249	100.0%
ESOL Center	153	61.4%	1	0.4%			42	16.9%	53	21.3%	249	100.0%

Indicate your level of satisfaction with technology services:

	DOES NOT APPLY		VERY POOR		POOR		GOOD		VERY GOOD		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Canvas			1	0.4%	4	1.6%	64	25.5%	182	72.5%	251	100.0%
Help Desk Technical Support	6	2.4%	3	1.2%	7	2.8%	75	30.1%	158	63.5%	249	100.0%
Classroom Technology	8	3.2%	2	0.8%	8	3.2%	87	35.1%	143	0.576613	248	1
Course-embedded technology to support student learning.	15	6.1%	1	0.4%	2	0.8%	86	35.2%	140	57.4%	244	100.0%

Please rate each of the following items for courses in your major field of study according to how well they fulfilled your individual needs?

	DOES NOT APPLY		VERY POOR		POOR		GOOD		VERY GOOD		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Quality of Instruction			2	0.007968	1	0.003984	81	0.322709	167	0.665339	251	1
Grading/Testing			3	1.2%	4	1.6%	82	32.8%	161	64.4%	250	100.0%
Instructor Interest			1	0.4%	4	1.6%	86	34.5%	158	63.5%	249	100.0%
Content of Course(s)			1	0.4%	1	0.4%	90	36.1%	157	63.1%	249	100.0%
Laboratory Equipment & Resources	17	6.8%			4	1.6%	85	34.0%	144	57.6%	250	100.0%
Class size	3	1.2%	1	0.4%	3	1.2%	84	33.5%	160	63.7%	251	100.0%

		Count	Table %
15) Did you enroll in online courses at Del Mar College for your degree?	Yes	174	69.0%
	No	78	31.0%

Indicate your level of satisfaction with regard to online courses:												
	DOES NOT APPLY		VERY POOR		POOR		GOOD		VERY GOOD		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Level of preparation for taking an online course	2	1.2%	1	0.6%	3	1.7%	62	36.0%	104	60.5%	172	100.0%
Information provided to you regarding the online course(s) prior to your enrollment.	3	1.7%	3	1.7%	4	2.3%	62	36.0%	100	58.1%	172	100.0%
Level of Faculty-to-Student interaction in the online course.	3	1.8%	3	1.8%	6	3.5%	64	37.4%	95	55.6%	171	100.0%
Level of Student-to-Student interaction in the online course.	5	2.9%	2	1.2%	7	4.1%	65	37.8%	93	54.1%	172	100.0%
Information provided to you on how to access Student Support Services.	4	2.3%	4	2.3%	9	5.2%	59	34.3%	96	55.8%	172	100.0%

Indicate your level of satisfaction with the Supports Services designed to promote academic learning for online students.												
	DOES NOT APPLY		VERY POOR		POOR		GOOD		VERY GOOD		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Canvas	1	0.6%			1	0.6%	44	25.4%	127	73.4%	173	100.0%
Canvas Support	9	5.2%	1	0.6%	2	1.2%	52	30.1%	109	63.0%	173	100.0%
DMC Help Desk Support	5	2.9%	1	0.6%	2	1.2%	48	27.7%	117	67.6%	173	100.0%
Library Online Resources & Support	15	8.7%			1	0.6%	45	26.2%	111	64.5%	172	100.0%
Student Accessibility and Resources	27	15.7%					49	28.5%	96	55.8%	172	100.0%
Tutoring	47	27.3%			2	1.2%	47	27.3%	76	44.2%	172	100.0%

Indicate your level of satisfaction with regard to online courses:												
	DOES NOT APPLY		VERY POOR		POOR		GOOD		VERY GOOD		Total	
	Count	%	Count	%	Count	%	Count	%	Count	%	Count	%
Admissions Counseling	24	14.0%	1	0.6%	4	2.3%	55	32.0%	88	51.2%	172	100.0%
Academic Advising	19	11.0%	3	1.7%	10	5.8%	48	27.7%	93	53.8%	173	100.0%
Career Services	59	34.1%			7	4.0%	42	24.3%	65	37.6%	173	100.0%
Financial Aid	31	18.0%	5	2.9%	5	2.9%	48	27.9%	83	48.3%	172	100.0%
Registrar's Office	13	7.5%	3	1.7%	4	2.3%	52	30.1%	101	58.4%	173	100.0%
DMC Business Services	32	18.8%			3	1.8%	43	25.3%	92	54.1%	170	100.0%
Transition Center (Counseling, Disability Services, Retention Services)	74	42.8%			2	1.2%	40	23.1%	57	32.9%	173	100.0%
Veteran's Resource Center	93	54.1%	1	0.6%			27	15.7%	51	29.7%	172	100.0%
Testing Center	38	22.0%			2	1.2%	59	34.1%	74	42.8%	173	100.0%